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A d d r e s s 79 Toyozawa-cho, Himeji-shi, Hyogo Company Name WDB HOLDINGS INC. Representative Toshimitsu Nakano, President Title and Name and Representative Director (Code: 2475 Tokyo Stock Exchange Prime) Contact Information Miki Otsuka Senior Managing Director Telephone Number 079-287-0111

## Report on the results of investigation into cyber-attacks

On August 1, 2022, we received a ransomware attack from a third party and experienced a failure that prevented us from accessing our group's email systems and file servers (the "Incident"), which we announced in "Damage and Recovery Status of Cyber Attacks" on August 2, 2022.

The investigation of this incident has now been completed, and the results of this investigation and our efforts to prevent recurrence are reported below.

## 1. Investigation Results

As a result of investigation conducted with the cooperation of an outside security specialist agency, it is judged that the possibility of information leaks is extremely low, as no specific traces of leaks of personal information or confidential information have been found, though there was data encryption taking place in some servers and PC terminals by the ransomware.

## 2. Measures to strengthen security to prevent recurrence

In light of this incident, we will implement more sophisticated information security measures, such as strengthening prevention of unauthorized access and expanding and strengthening monitoring, in addition to conventional security measures. At the same time, we will strengthen training on information security for our Group employees and strive to prevent recurrence.

The failure in this incident has been restored as of today. We would like to once again apologize for the inconvenience and anxiety caused to our customers and related parties over a long period of time.